## **Patient Information Form**

·				
Name		Date	of Birth	//
Social Security Number /	_/ P	rimary Care Physici	an	
Gender: ☐ Male ☐ Female				
Marital Status: ☐ Married ☐ Single	☐ Divorced	☐ Widowed ☐ L	egally Separate	ed 🗌 Other
Mailing Address:				
Street	City	State	Zip	Code
Billing Address: (If different from Maili				
Street	City	State	Zip	Code
E-Mail	Home Ph	none	Cell Phone	
Ethnic Group: 🗌 American Indian 🔲 As	sian or Pacific Is	lander □ Black □ F	Hispanic 🗌 Whi	te 🗌 Unknown
Primary Language(s) spoken at home_		Do yo	ou need an inte	rpreter?
Employer	A	ddress		
Work Phone	🗆 Retired	□ Unemployed	☐ Disabled	☐ Student
Emergency Contact Information				
Contact Name	Relations	hip	Phone	
Contact Name	Relations	hip	Phone	
Insurance Information				
Primary Insurance		ID Number	90-1	
Name of Subscriber	Relations	hip	Date of B	rth
Secondary Insurance				
Name of Subscriber				

## Insurance Authorization and Assignment

Please print clearly and fill in all fields.

I request that payment of authorized Medicare/Other insurance Company benefits be made on my behalf for any services furnished to me by its physicians or employees. Regulations pertaining to Medicare assignment of benefits apply. I authorize any holder of medical or other information about me, to release to my insurance company, the Social Security Administration and Health Care Company claim, as applicable. I permit a copy of this authorization to be used in place of the original and request payment of medical insurance benefits either to myself or to the party who accepts assignment. I understand that it is mandatory to notify the health care provider of any other party who may be responsible for paying for my treatment. (Section 1128B of the Social Security Act and 31 U.S.C. 3801-3812 provides penalties for withholding information.)

Signature Date

# **New Patient Questionnaire**

	Date o	n Dirtii	Date
you have any current concerns you would like addressed?			
EDICATIONS: (Include	prescription medications, over the counter	r medications, vi	tamins, herbs and supplements)
rug Name	Dose & Frequency Drug N		Dose & Frequency
	***************************************		The state of the s
	-		
			A CONTRACTOR OF THE PROPERTY O
LLERGIES: (List all alle	rgies to medications, x-ray dye, or	other substar	ices)
		Reaction:	
EDICAL HISTORY			
ease check next to any	problems with or are presently ex	periencing an	
ease check next to any High Blood Pressure	e Weight gain/loss	periencing an	Blood Clots
High Blood Pressure High Cholesterol	e Weight gain/loss Hemorrhoids		Blood Clots Anemia
High Blood Pressure High Cholesterol Diabetes	Weight gain/loss Hemorrhoids Gallbladder Disease		Blood Clots Anemia Skin Diseases
High Blood Pressure High Cholesterol Diabetes Cancer	Weight gain/loss Hemorrhoids Gallbladder Disease Liver Disease		Blood Clots Anemia Skin Diseases Kidney Disease
High Blood Pressure High Cholesterol Diabetes Cancer Heart Attack	Weight gain/loss Hemorrhoids Gallbladder Disease Liver Disease Thyroid Disease		Blood Clots Anemia Skin Diseases Kidney Disease Kidney Stones
High Blood Pressure High Cholesterol Diabetes Cancer Heart Attack Heart Failure	Weight gain/loss Hemorrhoids Gallbladder Disease Liver Disease Thyroid Disease Headaches		Blood Clots Anemia Skin Diseases Kidney Disease Kidney Stones Anxiety
High Blood Pressure High Cholesterol Diabetes Cancer Heart Attack	Weight gain/loss Hemorrhoids Gallbladder Disease Liver Disease Thyroid Disease Headaches Seizures		Blood Clots Anemia Skin Diseases Kidney Disease Kidney Stones Anxiety Depression
High Blood Pressure High Cholesterol Diabetes Cancer Heart Attack Heart Failure Chest pain/angina	Weight gain/loss Hemorrhoids Gallbladder Disease Liver Disease Thyroid Disease Headaches Seizures Stroke		Blood Clots Anemia Skin Diseases Kidney Disease Kidney Stones Anxiety Depression Hearing Problems
High Blood Pressure High Cholesterol Diabetes Cancer Heart Attack Heart Failure Chest pain/angina Asthma	Weight gain/loss Hemorrhoids Gallbladder Disease Liver Disease Thyroid Disease Headaches Seizures		Blood Clots Anemia Skin Diseases Kidney Disease Kidney Stones Anxiety Depression
High Blood Pressure High Cholesterol Diabetes Cancer Heart Attack Heart Failure Chest pain/angina Asthma Pneumonia	Weight gain/loss Hemorrhoids Gallbladder Disease Liver Disease Thyroid Disease Headaches Seizures Stroke Fractures/broken bo		Blood Clots Anemia Skin Diseases Kidney Disease Kidney Stones Anxiety Depression Hearing Problems Vision Problems
High Blood Pressure High Cholesterol Diabetes Cancer Heart Attack Heart Failure Chest pain/angina Asthma Pneumonia Tuberculosis Seasonal Allergies e this space if you wis	Weight gain/loss Hemorrhoids Gallbladder Disease Liver Disease Thyroid Disease Headaches Seizures Stroke Fractures/broken bo Arthritis Gout	nes	Blood Clots Anemia Skin Diseases Kidney Disease Kidney Stones Anxiety Depression Hearing Problems Vision Problems Other

#### **HEALTH MAINTENANCE**

Please check if you have had any of the following tests and write the date it was done:

Pap Smear	Date:	Cholesterol Check	Date:
Mammogram	Date:	Stool Check for Blood (FOBT)	Date:
Breast Exam	Date:	Colonoscopy	Date:
Bone Density	Date:	Prostate Exam	Date:
Diabetic A1C	Date:	Flu Shot	Date:
Diabetic Urine Micro Albumin	Date:	Pneumonia Shot	Date:
Diabetic Eye Exam	Date:	Tdap Vaccine	Date:
Glaucoma Screening	Date:	Shingles Vaccine	Date:

## **FAMILY HISTORY**

Father:

Please check if your family (parents, grandparents, siblings, or children) has ever had one of the following:

Cancer	Mental Disease (Depression/Anxiety)
Heart Disease	Memory Problems/Alzheimer's Disease
Hypertension	Osteoporosis/Broken Bones
Diabetes	Other
Stroke	

L or D

Age:

Illness:

Date.

## LIST FAMILY MEMBERS, PARENTS, SIBLINGS, AND CHILDREN

When did you stop?\_\_\_\_\_

Patient Signature \_\_\_\_\_

Mother:	L or D	Age:	Illness:	
Siblings: Male or Female:	L or D	Age:	Illness:	
	L or D	Age:	Illness:	
	L or D	Age:	Illness:	
	L or D	Age:	Illness:	
	L or D	Age:	Illness:	
	L or D	Age:	Illness:	
Number of Children:				
SOCIAL HISTORY  Marital Status Please Check:  Married  Single  Divorced  Separated  Widowed  Highest Grade Level Completed: Occupation:				
Do you currently live alone? Y or N Do you have any concerns about your living situation?				
Do you smoke or have you ever smoked cigarettes or cigars? (including chewing tobacco) Y or N				
#packs/day#o	f years		Quit-When?	
Do you currently or have you ever used Alcoho	l? Y or N			
#per day #pe	er week _	,	When did you sto	p?

Do you currently or have you ever used recreational or street drugs? "i.e. marijuana or cocaine" Y or N

# PHQ9-Patient Health Questionnaire

(NPV, CPE an H/O Depression)

Patient Name _		Date of Birth		Date	
	weeks how often have you been per to the right for your answer.	bothered by any	of the follo	wing probler	ns?
		Not at all	Several days	More than half the days	Nearly every day
Little interest o	r pleasure doing things	0	1	2	3
Feeling down,	depressed or hopeless	0	1	2	3
Trouble falling much	or staying asleep or sleeping to	0	1	2	3
Feeling tired or	having little energy	0	1	2	3
Poor appetite o	or overeating	0	1	2	3
-	out yourself or that you are a let yourself or your family down	0	1	2	3
	itrating on things, such as readir or watching television	ng 0	1	2	3
have noticed? (	aking slowly that other people Or the opposite - being so fidge you have been moving around a sual		1	2	3
Thoughts that y	vou would be better off dead or f in some way	of 0	1	2	3
Total each line:		+	+	+	
			=	= Total Score	
	ked off any problems, how diffic of things at home or get along v			le it for you t	o do your
☐ Not At All	☐ Somewhat ☐ Very	☐ Extreme	ely		

# Personal Primary Care & Weight Management

# **ACKNOWLEDGEMENT OF RECEIPT OF PRIVACY PRACTICES**

(To be filed in Patient's Medical Record)

This acknowledges receipt of Personal Primary Care & Weight Management's Notice of Pri	vacy
Practices, including my rights under the privacy regulations, 45C.F.R., Parts 160 and 164, is	suec
pursuant to the Health Insurance Portability and Accountability Act.	

Signature	
Please Print Name	
Internal Use only	
If patient/patient's representative refuses to sign acknowledge was presented and sign below.	ment, document date and time notice
Presented on	-
D.	

# **Personal Primary Care & Weight Management**

# **Payment Policy**

Thank you for choosing us as your primary care/specialty provider. We are committed to providing you with quality and affordable health care. Because some of our patients have questions regarding patient and insurance responsibility for services rendered, we have been advised to develop this payment policy. Please read it, ask us any questions you may have, and sign in the space provided. A copy will be provided to you upon request.

**Insurance:** We participate in most insurance plans, including Medicare. If you are not insured by a plan we do business with, payment in full is required at each visit. If you are insured by a plan we do business with, but don't have an up to date insurance card, payment in full for each visit is required until we can verify your coverage. Knowing your insurance benefits is your responsibility. Please contact your insurance company with any questions you may have regarding your coverage.

**Co-payments and deductibles:** All co-payments, deductibles and any balance due must be paid at the time of service. This arrangement is part of your contract with your insurance company. Failure on our part to collect co-payments and deductibles from patients can be considered fraud. Please help us in upholding the law by paying your co-payment at each visit.

**Non-covered services:** Please be aware that some and perhaps all of the services you receive may not be covered or not considered reasonable or necessary by Medicare or other insurers. You must pay for these services in full at the time of visit.

**Proof of insurance:** All patients must complete our patient information form before seeing the doctor. We must obtain a copy of your driver's license and current valid insurance card to provide proof of insurance. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of the claim.

Claims submission: We will submit your claims and assist you in any way we reasonably can to help get your claims paid. Your insurance company may need you to supply certain information directly. It is your responsibility to comply with their request. Please be aware that the balance of your claim is your responsibility whether or not your insurance company pays your claim. Your insurance benefit is a contract between you and your insurance company; we are not party to that contract.

**Coverage changes:** If your insurance changes, please notify us before your next visit so we can make the appropriate changes to help you receive your maximum benefits. If your insurance company does not pay your claim in 45 days the balance will automatically be billed to you.

**Nonpayment:** If your account is over 90 days past due, you will receive a letter stating that you have 20 days to pay your account in full. Partial payments will not be accepted unless otherwise negotiated. Please be aware that if a balance remains unpaid, we may refer your account to a collection agency and you and your immediate family members may be discharged from this practice. If this is to occur, you will be notified by regular and certified mail that you have 30 days to find alternative medical care. During that 30 day period, our physician will only be able to treat you on an emergency basis.

Our practice is committed to provide the best treatment to our patients. Our prices are representative of the usual and customary charges for our area. Thank you for understanding our payment policy. Please let us know if you have any questions or concerns.

I have read and understand the payment policy and agree to abide by its guidelines.	
Signature of responsible party	Data
Signature of responsible party	Date

# **Personal Primary Care & Weight Management**

## **ACKNOWLEDGEMENT OF RECEIPT OF PRIVACY PRACTICES**

(To be filed in Patient's Medical Record)

This acknowledges receipt of Personal Primary Care & Weight Management's Notice of Privacy Practices, including my rights under the privacy regulations, 45C.F.R., Parts 160 and 164, issued pursuant to the Health Insurance Portability and Accountability Act.

Signature	Date
Please Print Name	
riease riint ivame	
Internal Use only	
If patient/patient's representative refuses to sign acknowledge was presented and sign below.	ement, document date and time notice
Presented on	_
By	



299 Carew Street, Suite 234 Springfield, MA 01104 Tel. (413) 787-2575 Fax (855) 569-3033

# Late, Cancellation and No Show Appointment Patient Letter

Dear Patient:

We sincerely appreciate that you have chosen a provider with Personal Primary Care & Weight Management to participate in providing you with comprehensive and quality healthcare. We ask for your help in accomplishing this goal for all of our patients by following the practice guidelines below:

## 1. Cancellation for Provider Appointment

Personal Primary Care & Weight Management providers require a minimum of 24 hours in advance to cancel an appointment.

## 2. Late Arrival for Provider Appointments

We understand that delays can happen, arriving late may prevent you from being seen by the physician, when you arrive it may be determined by the physician if he/she can fit you into the schedule at that time, or you may be requested to reschedule.

## 3. No Show for Provider Appointments

A "no show" for appointments is when you do not call to cancel or reschedule your appointment a minimum of 24 hours prior to your appointment and/or if you just do not show for the scheduled appointment.

Patients that arrive late and do not call to cancel or do not show up for their appointments cause disruption in patient care and satisfaction for all patients. If you are habitually late to your appointments or "no show" for your appointment 2 times in a 12 month period causing a disruption in all patients care, you may be terminated from this practice. There will be a \$25.00 charge for "no show" to your appointment which has to be paid in full before future appointments.

Sincerely, Personal Primary Care & Weight Management	
By signing this letter I understand and agree to the terms stated herein:	
Patient Signature:	Date:



299 Carew Street, Suite 234 Springfield, MA 01104 Tel. (413) 787-2575 Fax (855) 569-3033

# **Consent Form**

l,	give permission to	Personal Primary Care &
Weight Management to allow the unders in regards to my medical history, care, and it be voided. This is in compliance with the to protect patient's confidentially of medi	igned to speak with my Primary ( d treatment. This consent is valic ie HIPAA (Health Insurance Porta	Care Provider/Medical Staff I until I request in writing that
Name		***************************************
Name	Relationship	
Name	Relationship	
I,	igned to pick up prescriptions an	d other paperwork from the
Name	Relationship	
Name	Relationship	
Name	Relationship	
Patient Signature	Date of Birth	Date
Witness		Date



Patient Name:	Date of Birth:
	urance may not cover the service provided es have different guidelines that need to be
	u make an informed decision about whether owing that you may be responsible for any e.
SERVICES THAT MAY NOT BE	COVERED:
(a) Body Composition Analyzer	\$50/scan.
(b)Supplements	Prices Vary
(c) Vitamin B12	\$25/month
DateSignat	ure



#### Mediation and Dispute Resolution Agreement

Your care is important to us, and we feel it is vital to your treatment that we communicate openly and honestly. As such, we request that you: Ask questions and participate in your care, be honest about your history, symptoms, and other important health information, prepare for and keep scheduled visits, and be respectful to our office staff and healthcare providers. In exchange, we agree that we will: Explain diagnosis, treatment recommendations, and outcomes in an easy-to-understand way, listen to your questions and help you make decisions about your care, keep discussions and records private, and determine when a referral or termination of care is appropriate.

#### **MEDIATION**

As a part of our emphasis on open communication, we ask our patients to sign this mediation agreement. While we do not anticipate any issues or concerns during the course of your treatment, if any arise, you (and/or your legal counsel) and your healthcare provider (and/or their legal counsel) agree to meet with a neutral mediator and work toward a solution. Whether or not a solution is found, mediation may postpone but does not remove or block your legal rights. Importantly, you agree that any usage or inference to a "claim" will be understood and read as "potential claim" until the mediation is complete. This designation allows us to begin in a less formal manner that has been shown to expedite the resolution process. Your signature on this page confirms that should a concern arise in any aspect of the care provided by this office, staff, and affiliated healthcare professionals, you agree to mediate first before pursuing legal action.

#### **EXPERT WITNESSES**

Further, if after mediation, you still wish to pursue a court action relating to your care, your signature on this page confirms that you will use, as your expert witness(es) in your legal action, American Board of Medical Specialties board-certified medical witness(es) in the same specialty as Physician. Furthermore, you agree that the physicians who you select will be in good standing and adhere to all of the rules and guidelines of professional conduct of the American Board of Medical Specialties. As consideration for this agreement, we agree that we will adhere to these same guidelines in selecting our expert witness(es) for any court action relating to your care.

PRINT PATIENT NAME	PATIENT SIGNATURE
WITNESS SIGNATURE	DATE

299 Carew St Suite 234 Springfield, MA 01104 413-787-2575

294 North Main St Suite 101 East Longmeadow, MA 01028 413-798-0301